



TECHNICAL SPECIFICATIONS

I. BACKGROUND

- A. Tarrant County is seeking bids to establish an Annual Purchase for Vehicle Glass Repair and Replacement for the County fleet.
- B. Tarrant County intends to award based on best price by section, but reserves the right to award in the best interest of the County

II. DEFINITIONS

- A. In-Store Service: services complete at the awarded vendor's repair facility
- B. Mobile Service: services completed on Tarrant County Property
- C. Repair Facility: facility where vehicles are serviced

III. PRICING

- A. Bidders must include all additional costs in unit pricing. Additional cost includes, but is not limited to, labor, travel, fuel, shop fees, and delivery.

IV. VENDOR QUALIFICATIONS

- A. Awarded vendor for Sections 1 and 3 must have a repair facility within Tarrant County.
- B. Awarded vendor for Sections 2 and 4 must be able to provide mobile service to any location within Tarrant County.
- C. Awarded vendor must have sufficient staff to complete requested repair service under this agreement.

V. SERVICE REQUIREMENTS

- A. Awarded vendor must repair or replace lost or damaged vehicles while vehicle is at the awarded vendor's service facility. Repairs or replacements of lost or damaged vehicles shall be at no additional cost to Tarrant County
- B. Awarded vendors must warranty their labor for a minimum of six (6) months.
- C. Tarrant County reserves the right to add or delete services as needed. Tarrant County will request a written quotation from the awarded vendor for additional services. Awarded vendors shall submit, in writing, a fair and reasonable price for the requested new service based on current proposal prices submitted by the vendor for this bid. If it is determined the quote is excessive, Tarrant County reserves the right to request quotations from additional sources
- D. Tarrant County reserves the right to request, at no additional cost, copy of supplier invoice(s) and any back-up documentation