

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
56	Attachment J-1502000-17_FY18_Historical_Workload_Data	The tab labeled "4-PROJECT" has Work Orders whose Work Type is listed as "ROUTINE." Also, the tab labeled "3-ROUTINE" has Work Orders whose Work Type is listed as "PROJECT." Project and Routine work orders are defined differently in the RFP and require different levels of effort. Can the Government explain why Project Work Orders are listed in 3-ROUTINE, Routine Work Orders are listed in 4-Project?	Deferred
61	Section C 1602000	Section C - 1602000 Electrical, Section 3.1.1, Berthing and Hotel Services requires the contractor to "Connect sewer, steam, potable water and power within one hour of ship's arrival". 1. Is it the Government's intention that 1 hour is the mandatory requirement? 2. Is it the Government's intention that the Contractor should use any and all resources to accomplish the connections within the 1 hour time allotted? 3. How will the Government measure the time to connect on those vessels where Contractor personnel only bring the cabling up to the vessel and have to wait for vessel personnel to make the actual connection at whatever schedule they determine is appropriate?	Deferred
76	Section C 0600000 / 2.2.1 / pg. 43 / Para 4, 5, 6 & 7	Will the course, "Navy second class swimmer in accordance with CNICINST 3500.1" be made available to the contractor by the government on a regular basis to maintain proficiency? Is there a cost for this course, if yes, what is the cost?	This Question & Government Response was posted via Amendment No. 0006, however text was cut off. Reissuing to show full text: The Navy Second Class Swimmer will be made available to the Contractor by the Government on a regular basis to maintain proficiency. Labor cost only during the course. No associated cost for the Contractor to attend the course, outside of Contractor FTE labour. The Government will provide the instructor.
98	Section C 0600000 / 3.1.2 / pg. 51 / Related Info. / Para 4	Will the contractor be held responsible for the Tug contractors lack of taken actions? Being that the tug services are provided via a separate contractor, what report or logging data can be used to show that the tug boat contractor was notified in a timely manner of a scheduled event to indemnify the Port Operations contractor?	This Question & Government Response was posted via Amendment No. 0006, however text was cut off. Reissuing to show full text: No. The coordination of tug requirements are via email and Government COR/ACOR/PARS are copied on all email correspondence.
118	J-152000-01-Dynamics 2	On page one in the column "Sub System" there is a sum total quantity of 24,588 for "D3040106 - Air Handling Unit, Field Fab", which consists of 20 lines. Will the Government please confirm that these quantity's are correct?	Deferred
119	JL-2 Department of Defense Contract Security Classification Specification	Will the Government provide a completed Form DD254, to include blocks 10-15?	Deferred
120	Section L.7 Proposal Submission Requirements	Factor C Management currently contains requirements for the JL-4, Key Personnel Resumes and Letters on Intent. The JL-4 provided by the Navy stands at 22 pages without any data population, resumes will account for at least 16 pages and LOIs an additional 16 pages. The total page count for these requirements stands at 54 pages in a 75 page-limited section. Once the JL-4 is filled in it can easily double in size, potentially leaving only 15 pages or less to answer an additional four major sections: WORKFORCE MANAGEMENT; QUALITY MANAGEMENT; SCHEDULING; MOBILIZATION AND DEMOBILIZATION. We request that resumes and LOIs be exempt from pagecount and that the JL-4 be exempt from page count.	Re-issuing Question 120 (originally posted via Amendment No. 0006). Additional verbiage added: See response to Amendment 0006, question #71. Resumes and LOIs are included in the 428 page count for Volume II.
122	0200000 – Management and Administration, Paragraph 2.6.5	Since the contractor must become the administrator of G-Net and provide training to Gov. users, we would like to know if G-Net a series of off the shelf software (COTS) Applications?	Deferred
123	0200000 – Management and Administration, Paragraph 2.6.5	If G-Net is comprised of COTS applications, which ones are used and what versions are they?	Deferred

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
124	0200000 – Management and Administration, Paragraph 2.6.6	If G-Net is comprised of in-house customized applications, what are they and what programming language was used to develop them?	Deferred
125	0200000 – Management and Administration, Paragraph 2.6.7	Since the contractor must be the administrator to manage and administer the G-Net network to include network server and peripherals, network architecture, TCP/IP, data communications, etc. Please answer the following: A) Please identify the Model, Release and Version of all hardware components of your G-NET environment: (Routers, Switches, Servers, Storage) B) Please identify the Type, Version and Release of any Operating System(s) for Application Servers used within your G-NET environment: (Windows Server, UNIX etc...) C) Please identify the Type, Version and Release of any Operating System(s) for Database Servers used within your G-NET environment: (Windows Server, UNIX etc...) D) Please identify the Type, Version and Release of any Hypervisors used within your G-NET environment: (VMWare vSphere, Hyper-V, Oracle VM, KVM etc...) E) Please identify the Database, Release and Version Database components of your G-NET environment: (Microsoft SQL, Oracle, MySQL, etc...) F) What software tools are being used to support your G-NET environment: (Dataguard, SSIS, SSRS, Single Sign tools, Wireless Management application etc...)	This Question & Government Response was posted via Amendment No. 0006, however text was cut off. Reissuing to show full text: Deferred.
125	0200000 – Management and Administration, Paragraph 2.6.7	Since the contractor must be the administrator to manage and administer the G-Net network to include network server and peripherals, network architecture, TCP/IP, data communications, etc. Please answer the following: A) Please identify the Model, Release and Version of all hardware components of your G-NET environment: (Routers, Switches, Servers, Storage) B) Please identify the Type, Version and Release of any Operating System(s) for Application Servers used within your G-NET environment: (Windows Server, UNIX etc...) C) Please identify the Type, Version and Release of any Operating System(s) for Database Servers used within your G-NET environment: (Windows Server, UNIX etc...) D) Please identify the Type, Version and Release of any Hypervisors used within your G-NET environment: (VMWare vSphere, Hyper-V, Oracle VM, KVM etc...) E) Please identify the Database, Release and Version Database components of your G-NET environment: (Microsoft SQL, Oracle, MySQL, etc...) F) What software tools are being used to support your G-NET environment: (Dataguard, SSIS, SSRS, Single Sign tools, Wireless Management application etc...)	Deferred
126	0200000 – Management and Administration, Paragraph 2.6.8	Please identify the Model, Release and Version for any Firewalls within your G-Net environment.	Deferred
127	0200000 – Management and Administration, Paragraph 2.6.9	What LDAP protocol is being used within your G-NET environment?	Deferred
128	0200000 – Management and Administration, Paragraph 2.6.10	Are Wi-Fi Access Points installed within the G-NET, if so what are the Make and Models?	Deferred
129	0200000 – Management and Administration, Paragraph 2.6.11	Are the G-Net Applications installed within the G-NET On-Premise or Cloud?	Deferred
130	0200000 – Management and Administration, Paragraph 2.6.12	Are the G-Net Application(s) within Internet or Intranet secured environments?	Deferred

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
131	Attachment _J_0200000-07	Attachment _J_0200000-07 contains equipment listings with GF_GR and GF_CR by Annex. Can the Government define what is meant by GF_GR and GF_CR? Are both of these Government Owned Equipment or is any of this equipment owned by the incumbent contractor?	Deferred
132	Attachment J-1502000-17_FY18_Historical_Workload_Data.xlsx	The labor hours to perform some of the Routine Work Orders appear to be unusually high. What is the limit of Labor Hours and Material Cost for a Work Order to still be considered a Work Order?	Deferred
133	Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Spec Item 2.14.1 requires KO notification when work is expected to exceed the recurring work requirements and a rough order of magnitude (ROM) estimate, per Section F, for the work exceeding the recurring work requirements within two hours of identification for further direction. Section F has no clause addressing this requirement or defining when work exceeds the recurring work requirements. Please clarify what work exceeds the recurring work requirements Please provide the referenced section F clause.	Deferred
134	Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Spec Item 2.14.1 requires KO notification when work is expected to exceed the recurring work requirements. We have not found anything defining work exceeding the recurring work requirements of port operations Annex 0600000. How does the Government define work exceeding the recurring work requirements for Annex 0600000 Port operations Spec items 3.1 Ship movements, 3.2 Berth days, 3.3 spill response, 3.4 harbor boat security and 3.5 equipment maintenance? For example barge overhauls can cost nearly \$1 million to complete. What portion of a barge or security boat overhaul would be work exceeding the recurring work requirements.	Deferred
135	Spec Item 3.1 Ship movements Annex 0600000 Port Operations.	Spec Item 3.1 ship movements indicates all work and any overtime requirements shall be approved by the KO or KO designated representative prior to start of work and states the Contractor shall provide estimated labor hours, repair parts and material cost (if applicable) for all work requirements, per Section F. At what point would estimated labor hours, repair parts and material cost cause the work to be classified as exceeding the recurring work requirements? If all work is considered recurring work please clarify why all work must be approved prior to start.	Deferred
136	Spec Item 3.5 Equipment Maintenance Annex 0600000 Port Operations and Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Spec Item 3.5 equipment maintenance states all corrective maintenance or repair work and any overtime requirements shall be approved by the KO or KO designated representative prior to start of work. It requires when a corrective maintenance or a need for repair is identified, the Contractor shall submit, within 2 hours, a cost estimate and completion schedule, per Section F. Contractor shall commence work when Government approval has been received. At what point would estimated labor hours, repair parts and material cost cause the work to be classified as exceeding the recurring work requirements? Are repairs less than \$5,000 considered recurring work and greater than \$5,000 considered exceeding the recurring work requirement?	Deferred
137	Spec Item 3.3 Integrated Maintenance Program Annex 1502000-Facility Investment	Spec Item 3.3 requires an Integrated Maintenance Program. What is the contractor's Limit of Liability for the repair and replacement requirements of an Integrated Maintenance Program?	Deferred
141	Annex 170000, spec. item 2.3.6.1	Boom Bucket Trucks and WHE is Priority 1 for repair and maintenance. However, spec. item 2.3.6.1 also notes that Cranes can be a Priority 2. Which priority are cranes and WHE?	Deferred
142	Annex 060000, spec. item 3.1.1.3 and 3.1.1.4	Spec. item 3.1.1.3 states that "the contractor will remove berthing equipment within 3 working days after ship movements". However, spec. item 3.1.1.4 states that "all hoses and power cables will be stowed in designated locations and warehoused immediately or as practicable after disconnection." Is it, immediately or within 3 days?	Deferred
143	Annex 170000, spec. item 3.1.4 Fuel Delivery	Fuel has to be delivered within 15 minutes of the Government accepted scheduled time or within 1 hour for unscheduled requests during normal working hours or 2 hours outside of normal working hours. How many calls for fuel are outside of normal working hours?	Deferred

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
144	Annex 060000 spec. item 3.5 Equipment Maintenance	In part it states that all corrective maintenance or need for repairs to Harbor Security Boats will be identified and a cost estimate submitted within 2 hours and a cost estimate and completion schedule. It also states that all corrective maintenance or repair work and any overtime requirements will be approved by the KO or KO designate prior to the start of any work. However, the Harbor Security Boats are operated 24/7/365 by security. For this type of response, the KO or KO designate are only available during normal working hours.	Deferred
145	Annex 170000, Spec. Item 3.3.6	Calls out that the contractor will conduct regular patrols of Joint Region Marianas to identify cranes operating out of compliance of P-307. How frequent does the Government consider "regular" patrols?	Deferred
146	Annex 060000, spec. item. 3.4.1 Harbor Security Boats.	Annex 0600, spec. item. 3.4.1 Harbor Security Boats. States that "Five or seven Harbor Security Boats will be full mission capable (FMC)". Please define Full Mission Capable (FMC).	Deferred
147	L.7, Volume II, Factor A, Past Performance and L.7; Volume II, Factor B, Corporate Experience; and Attachment JL-9 Corporate Experience Data Sheet	Factor A requires past performance information on a minimum of three multifunction contracts with values of \$20 M/year or over and single-function projects valued at \$4 M/year or more. Factor B requires a minimum of three recent, relevant contracts with values of \$20 M/year. Single-function projects must be valued at \$4 M/year or more. Attachment JL-9, column 3 states the value of single-function references with a value of \$5 M/year. Factor B also requires that the contracts cited in Factor B must be the same as those cited in Factor A. Please clarify the discrepancy in value for single-function contracts. If \$4 M/year value is correct for Factor A citations, please correct JL-9 so that offerors can use the same contract references for both Factors, as required by Factor B guidance.	Attachment JL-9 should reflect a value of \$4M/year versus \$5M/year for single-function projects. See revised attachment JL-9 in Amendment No. 0007
148	Spec Item 3.1 Utility work orders Annex 1601000-Utility management	Annex 1601000 Spec Item 3.1 indicates the Government may combine multiple repair requirements received for the same trade in the same location at the same time into one work order as long as the work order threshold is not exceeded. Please define the work order threshold.	Deferred
149	Spec Item 3.1 Utility work orders Annex 1601000-Utility management and J-1601000-03	Annex 1601000 Spec Item 3.1 indicates Information related to estimated utility maintenance and repair workload is provided in J-1601000-03. J-1601000-03 identifies 414 Project work types. Please define the project work order threshold and the Routine work order threshold.	Deferred
150	Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Spec Item 2.14.1 requires KO notification when work is expected to exceed the recurring work requirements. We have not found a PWS or RFP paragraph defining work exceeding the recurring work requirements of utilities Annex 1601000. How does the Government define work exceeding the recurring work requirements for Annex 1601000 Utilities, spec items 3.1 Utility work orders? In order to demonstrate an understanding of the work with our proposed staffing we need to understand the definition of recurring work and at what point the work becomes work exceeding the recurring work requirements. For example are work orders greater than \$30,000 "work above the recurring work requirements" for Annex 1601000 Utilities?	Deferred
151	Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Spec Item 2.14.1 requires KO notification when work is expected to exceed the recurring work requirements. We have not found a PWS or RFP paragraph defining work exceeding the recurring work requirements of Facility Investment Annex 1502000. How does the Government define work exceeding the recurring work requirements for Annex 1502000 Facility Investment spec items 3.1 work orders? In order to demonstrate an understanding of the work with our proposed staffing we need to understand the definition of recurring work and at what point the work becomes work exceeding the recurring work requirements. For example are work orders greater than \$30,000 "work above the recurring work requirements" for Annex 1601000 Utilities?	Deferred
152	Attachment J-1605000-03 Workload data and Spec Item 2.14 Notification to the Government for work above the recurring work requirement Annex 0200000 Management and Administration.	Attachment J-1605000-03 Workload data identifies 2 projects greater than \$25,000 that require approval by the COR. Are these projects considered work above the recurring work requirement? If not, at what value is the work no longer project work and considered work above the recurring work requirement	Deferred

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
153	Annex 10502000 Spec Item 3.3 Integrated Maintenance Program and Attachment J-1502000-07.	Annex 1502000 Spec Item 3.3 requires and Integrated Maintenance Program. Attachment J-1502000-07 identifies functions and locations, but does not identify the equipment items for the Integrated Maintenance Program. Please provide the Equipment List for the Integrated Maintenance Program.	Deferred
156	JH-2 AWD	For cost and pricing purposes, should the Attachment JH-2 Wage determination H&W rate of \$4.48 per hour be used or the updated \$4.54 per hour in accordance with U.S. DOL agency memorandum which was effective Jul 05, 2019?	The Wage Determination (WD) No. 2016-5693 (Rev. 8) remains unchanged. This is a revision to the response of Question 156 issued in Amendment 0006. Wage Determination (WD) No. 2015-5693 (Rev 9) is being issued in Amendment 0007.
158	JH-3 CBA	Will Memorandum of Agreement #4, dated 07/17/2019, that increases wages \$2.00 per hour effective 08/01/2019 for all Journeyman Water Plant and Waste Water Plant Operators level II thru IV be incorporated in a future amendment?	Deferred
159	Section C - Table 0200000 -Management and Administration Spec Item: 2.9.1.1 - Experience Modified Rate (EMR)	Spec Item 2.9.1.1 states: "No subcontractor on the project shall have an effective EMR greater than 1.10 when entering into a subcontract agreement with the prime contractor or a subcontractor at any tier as computed by the National Council on Compensation Insurance (NCCI) <u>or if not available, as computed by the state agency's rating bureau in the state where the subcontractor is registered.</u> Prime Contractor may submit a written request for additional consideration to the Contracting Officer where the specified acceptable EMR range cannot be achieved for a particular subcontractor whose performance is uniquely critical to the project. Relaxation of the EMR range shall only be considered and/or granted on a case-by-case basis for special conditions and shall not be anticipated as tacit approval. Background: Unlike most all states, insurance companies do not use a rate modification plan and routinely assign a fixed rate plan to Guam pure/registered subcontractors, which does not use any sort of deviation. Question: For those essential Oconus or Guam-based sub-contractors that may not have an EMR rating may the Offerer qualify using the elements of Spec Item 2.9.1.2 which includes historical Day-Away-Restricted-Time (DART) of <3.0?	Deferred
160	General	As the contractor provided vehicle and equipment fleet (required to for services in the RFP) is not included in the RFP data, how does the Government anticipate evaluating the offerors fleet, associated fleet maintenance and costs in the evaluation of the proposals?	Deferred
162	Annex 20000 spec item 2.10.2.1	Annex 20000 spec item 2.10.2.1, Sampling, Testing and Laboratory Services suggests the offer will run the lab, however, there is no associated work load data with the requirement. Will the Government provide the work load data, so the lab staffing can be estimated and priced appropriately?	Deferred
163	Annex 17000 Spec Item 3.3.6 Categories 1 and 4	Annex 17000 Spec Item 3.3.6 Category 1 and 4 Crane Oversight - There is no workload data associated with this spec item, will the Government provide the workload data to facilitate estimating and staffing for this requirement?	Deferred
164	Section H, Clause H.1(b) Contractor Generated and/or Collected Information	H.1 (b) states the Government shall have unrestricted access to Contractor's management information systems (MIS) that are directly connected with management of the Guam BOS contract. Will the Government please confirm this precludes direct access to our company-wide (overall) Deltek program, which is part of our, "company management information (MIS) system"?	Yes, the Government will preclude direct access to your company-wide (overall) Deltek program. Access will be directly connected with management of the Guam BOS contract only.
166	Section C - 1502000 Electrical, Spec Item 3.3	Section C - 1502000 Electrical, Spec Item 3.3 states "Naval Hospital standby power plant shall conform to The Joint Commission (TJC) standard". Attachment J-1502000-07 indicates the Back-up Generator at the NAVHOSP is critical. Section C - 1602000 Electrical, Spec Item 3.14 states "NBGTS and Naval Hospital Standby Power Plants are NOT included in this requirement". Is the Contractor responsible for the Naval Hospital Generator's conformance with JTC standard?	Deferred
167	Section C - 1502000 Facility Investment, Spec Item 3.1.1	Section C - 1502000 Facility Investment, Spec Item 3.1.1 states: "The follow-on work shall be documented as part of the equipment discrepancy report per Section F". We cannot locate an "equipment discrepancy report" specified in Section F. Can the Government please clarify?	Deferred

RFP QUESTIONS ANSWERS
SOLICITATION N62742-19-R-1199
GUAM BASE OPERATIONS SUPPORT SERVICES, JOINT REGION MARIANAS (JRM)
Amendment 0007

Ques. #	Reference (Sect/Para/Page or PWS Sect)	Question	Government Response
168	Section C - 1502000 Facility Investment, Spec Item 3.6.7	Section C - 1502000 Facility Investment, Spec Item 3.6.7 states: "The Contractor shall provide radon mitigation plan and report per Section F". Section F deliverables for Spec Item 3.6.7 does not include this plan and report. Can the Government please clarify what deliverables are required for Spec Item 3.6.7?	Deferred
170	Notice 1 Questions & Answers	In the Cover/Summary page of the three Notices issued the Government states, "NOTE: The questions and answers on the attached sheet(s) (Notice No. [# reference] Attachment) are provided for INFORMATION ONLY. The solicitation remains unchanged unless it is amended in writing on a Standard Form 30." Notice No. 1 answered 18 questions however only question #17 and its answer is included in an amendment (Amendment 4). Will the Government issue an amendment to include the answers to questions in the solicitation?	Deferred
171	Amendment 6 - Questions & Answers #76	The answer to question #76 is truncated in the .pdf file issued. Will the Government provide the complete answer to question #76?	Questions and Government Responses that were cutoff in the RFP QUESTIONS & ANSWERS_Amendment 0006 (180809) document in Amendment No. 0006 will be reissued in Amendment No. 0007.
172	Amendment 6, Sections C & L	During the amendment process some things have been updated in RFP documents based on responses to questions but have not been carried through to all sections of the RFP consistently. This has created contradiction in a number of places throughout. For instance, in Amendment 6, key personnel resumes and letters of intent requirements were changed from 16 keys to only 4 listed in Annex 0200 as per answers to questions # 46, 49 and 55. However key personnel requirements still exist in Section C of Annexes 1601, 1602, 1604, 1605, 1606 and 1700, and the 16 resumes and letters of intent are still listed in Section L in L.7, Factor C – Management, page 13. In order to assure Offerors are fully compliant with RFP requirements will the Government provide a conformed copy of all RFP documents that incorporates all changes?	Section C, Annex 0200, Spec Item 2.7.1 has been revised to include all 16 key personnel. The responses to questions 46, 49, and 55 remain unchanged.
173	Question #120	Question #120 regarding resumes and letters of intent and the JL-4 was answered by referring to question and answer #71. However, question #71 responds to a question about the JL-4 and BOEs. Will the Government respond to the resumes and letters of intent portion of question #120?	See Re-issued Government Response to Question #120 in Amendment No. 0007.