



Limited Sources Justification

LSJ20260928-1

RFO 538.7104-3(b)(1)(i)

1. **Identification of the agency and the contracting activity:** This requirement is an assisted acquisition conducted by the U.S. General Services Administration (GSA) for the procurement of Travel Management Company (TMC) services in support of the U.S. Department of Housing and Urban Development (HUD)

Contracting Activity: General Services Administration (GSA), Federal Acquisition Service (FAS), Travel and Transportation Service Center (FDBAA), Travel Acquisition Division, Office of Contracting Operations, Office of Shared Services Delivery, 1800 F Street, NW, Washington, D.C. 20405

2. **Nature and/or description of the action being approved:** The purpose of this limited sources justification is to support the award of a replacement sole source contact to Cruise Ventures LLC, dba CI Travel for continued support in providing TMC services for HUD with the [GO.gov](https://www.go.gov) government-wide shared service program.

The Bureau of Fiscal Service (BFS) currently supports HUD with TMC services under Task Order 2033H625A00003. On October 1, 2026, BFS will no longer support HUD under Task Order 2033H625A00003. A replacement contract effort is required in order for HUD to have TMC services.

HUD is one of the 12 agencies that has transitioned to the GO.gov (previously ETSNext) program on August 3, 2026. HUD's TMC services were configured to utilize CI Travel with [GO.gov](https://www.go.gov). The [GO.gov](https://www.go.gov) program does not intend to reconfigure a TMC service in the implementation phase (Base period) without incurring additional implementation effort(s) and/or cost(s) to the Government.

3. **A complete description of the supplies and/or services required to meet the agency's need (including an estimated value):** The scope of travel agent services solicited under this acquisition includes, but is not limited to, travel arrangements, reservations, ticketing and traveler support for air, rail, lodging, car rental and ancillary services. This may include booking, business services, destination services, frequent traveler and loyalty programs, international services, invoicing, CBA reconciliation, profile management, quality assurance & control, standard travel management reporting, stand-alone bookings for lodging and/or rental car only. These services, while primarily in support of GO.gov, may be needed for services that will be managed outside of GO.gov.

This will be a replacement sole source task order for a Period of Performance (PoP) from October 1, 2026 through September 30, 2030. This task order will have FAR

52.217-8, *Option to Extend Services* for a period not to exceed six (6) months, in case any additional risks or delays to transition occur.

The estimated value of this task order for the period of performance is \$ [REDACTED]. If the option to extend services (FAR 52.217-8) is issued for an additional six (6) months; this estimated value would increase to a total estimated contract value of \$ [REDACTED]. While this action is above the simplified acquisition threshold (SAT) of \$350,000.00, this action is for commercial services, for which the threshold for simplified acquisition procedures for commercial services is \$9M.

4. The authority and supporting rationale:

Executive Order 14240, *Eliminating Waste and Saving Taxpayer Dollars by Consolidating Procurement*

Required Sources of Supplies and Services / Acquisition of Commercial Products and Commercial Services, RFO-2025-FSS-GSAR, Class Deviation, Federal Supply Schedule (FSS) Program Ordering Procedures, Subpart 538.7102-2 Placing FSS orders and establishing FSS BPAs, 538.7103 Procedures, and 538.7103-3 Acquisitions valued above the SAT.

RFO 538.7104-3(b)(1)(i), *Sole source justifications exceeding the SAT, statutory exception, the need is of such unusual urgency that following the procedures would result in unacceptable delays in fulfilling that need*, provides the authority for this action.

RFO 538.7104-3(b)(1)(iii), *Sole source justifications exceeding the SAT. The order should be issued on a sole source basis in the interest of economy and efficiency because it is a logical follow-on to an FSS order already issued on a competitive basis*

Rationale. BFS will no longer support HUD under their managed shared service model. As of October 1, 2026, GSA will procure common goods and services through the acquisition authority under Executive Order 14240.

HUD is already functioning under [GO.gov](https://www.go.gov) with TMC Services procured through BFS to CI Travel. BFS solicited their TMC Services solicitation under FAR Part 8 procedures via the Multiple Award Schedule (MAS). BFS issued Task Order 2033H625A00003 to CI Travel under MAS IDIQ 47QMCB24D0007 on November 15, 2024. This contract action was competed with four (4) quotes received.

In August, 2026, the GSA, FAS Travel and Transportation Service Center (FDBAA), received notice from the GSA [GO.gov](https://www.go.gov) program management office of BFS' intent to separate out several agencies from the BFS managed shared service model to either their own independent agency services, or through the Treasury Common Services

Center (TCSC) Interior Business Center (IBC) or the Enterprise Services Center (ESC). HUD has been identified as their own independent agency for these types of services.

Performing a logical follow-on for HUD's TMC services is the most cost and schedule effective acquisition approach. Since HUD is already active in the [GO.gov](https://www.go.gov) system utilizing CI Travel, to perform a competitive procurement at this stage would cause HUD unnecessary delays in utilizing TMC services.

5. A determination by the ordering activity Contracting Officer that the order represents the best value consistent with RFO 538.7102-2. The Contracting Officer (CO) has determined that the expected outcome of this acquisition, in the Government's estimation, provides the greatest overall benefit in response to the requirement and therefore the best value to the Government consistent with RFO 538.7102-2, based on all factors considered above. IAW FAR 8.404(d), GSA has already determined that prices are fair and reasonable at the award of BFS Task Order 2033H625A00003. The pricing for this effort is the same pricing as identified in 2033H625A00003.
6. **A description of the market research conducted among schedule holders, and the results of the research, or a statement why market research was not conducted:** Currently, there are twenty (21) contractors active on the GSA Multiple Award Schedule (MAS) SIN for Travel - Travel Agent and Miscellaneous Services, under Category 561510 - Travel Agent Services. They are broken down by the following socio-economic categories:

Socio-Economic Category	MAS Contractors and Contract Number
Other Than Small Business	ADTRAV Corporation (47QMCB24D0002) BCD Travel (GS-33F-001GA) Corporate Travel Mgmt NA, Inc (47QMCB25D0002) CW Government Travel, Inc. (47QMCB24D000A) Omega World Travel, Inc. (47QMCB24D0009) Travel Incorporated (GS-33F-004GA) US Airline Alliance, LTD (47QMCB20D000B)
Small Business	Accent Travel International, LLC (47QMCB22D000P) Classified Courier Service, Inc. (GS-33F-009DA) Cruise Ventures, LLC (47QMCB24D0007) Duluth Travel, Inc. (47QMCB25D0001) Dumonde Group, LLC (47QMCB23D0002) El Sol Travel, Inc. (GS-33F-0026T) El Sol Travel, Inc. (47QMCB26D000E) Integrated Solutions & Svcs, Inc. (GS-07F-449AA) National Travel Service, Inc. (47QMCB23D000L) Rhein Corporation (47QMCB25D000W) Sun Travel, Inc. (47QMCB24D000Q) The Alamo Travel Group, LP (47QMCB23D000K) Transcor, Inc. (GS-33F-024DA) VTS Travel Enterprises, Inc. (GS-33F-0001W)

One of the main requirements for any TMC contractor to be the TMC for an agency in conjunction with the GO.gov system is a requirement to obtain a Memorandum for Record (MFR) with an Authority To Operate (ATO) with the GO.gov system in compliance with the National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171, Revision 2, "Protecting Controlled Unclassified Information in Nonfederal Systems and Organizations", select requirements from NIST SP 800-172 "Enhanced Security Requirements for Protecting Uncontrolled Unclassified information"; and select privacy requirements from NIST SP 800-53, Revision 5 "Security and Privacy Controls for Information Systems and Organizations" for protecting the confidentiality of Controlled Unclassified Information (CUI) in nonfederal information systems and organizations. This process is defined in GSA IT Security Procedural Guide CIO-IT Security-21-112, "Protecting Controlled Unclassified Information (CUI) in Nonfederal Systems and Organizations Process" and includes development of an approved System Security and Privacy Plan (SSPP), independent Security Assessment, and Plan and Action and Milestones (POA&M) and results in GSA approval for storage of CUI in the non-Federal information system or organization as detailed within the above.

Of the twenty-one (21) contractors present on the MAS under Category 561510 Travel Agent Services, the following companies have a MFR/ATO:

1. ADTRAV Corporation (47QMCB24D0002) - MFR/ATO signed 12/18/2025
2. Cruise Ventures, LLC (47QMCB24D0007) - MFR/ATO signed 07/02/2026
3. Duluth Travel, Inc. (47QMCB25D0001) - MFR/ATO signed 07/02/2026

Of the twenty-one (21) contractors present on the MAS under Category 561510 Travel Agent Services, the following companies have started the process of obtaining a MFR/ATO but has not yet completed the process (as of August 31, 2026):

1. CW Government Travel, Inc. (47QMCB24D000A) - In Phase 3 of 4 MFR/ATO Process
2. Travel Incorporated (GS-33F-004GA) - In Phase 3 of 4 MFR/ATO Process
3. Omega World Travel, Inc. (47QMCB24D0009) - In Phase 3 of 4 MFR/ATO Process
4. National Travel Service, Inc. (47QMCB23D000L) - In Phase 3 of 4 MFR/ATO Process
5. El Sol Travel, Inc. (GS-33F-0026T) - In Phase 2 of 4 MFR/ATO Process
6. Sun Travel, Inc. (47QMCB24D000Q) - In Phase 2 of 4 MFR/ATO Process
7. Integrated Solutions & Svcs, Inc. (GS-07F-449AA) - In Phase 2 of 4 MFR/ATO Process
8. The Alamo Travel Group, LP (47QMCB23D000K) - In Phase 1 of 4 MFR/ATO Process

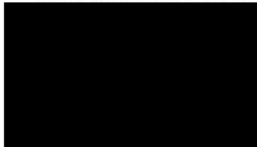
Of the twenty-one (21) contractors present on the MAS under Category 561510 Travel Agent Services, the following companies have not yet started the process of obtaining a MFR/ATO:

1. Accent Travel International, LLC (47QMCB22D000P)
2. BCD Travel (GS-33F-001GA)

3. Classified Courier Service, Inc. (GS-33F-009DA)
 4. Corporate Travel Mgmt NA, Inc (47QMCB25D0002)
 5. Dumonde Group, LLC (47QMCB23D0002)
 6. Rhein Corporation (47QMCB25D000W)
 7. Transcor, Inc. (GS-33F-024DA)
 8. VTS Travel Enterprises, Inc. (GS-33F-0001W)
7. **Any other facts supporting the limited source justification:** N/A
8. **A statement of the actions, if any, the agency may take to remove or overcome any barriers that led to the restricted consideration before any subsequent acquisition for the supplies or services is made:** N/A
9. Certifications and Approvals

Contracting Officer:

I certify and approve that the information contained in this Limited Source Justification is accurate and complete to the best of my knowledge and belief.



9/28/2026 | 17:14:52 EDT

Date

Certificate Of Completion

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 Certificate Pages: 1
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Status: Completed

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 Washington DC, DC 20405
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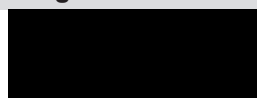
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 erin.lush@gsa.gov
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Signer Events

Erin Lush
 erin.lush@gsa.gov
 Contracting Officer
 U.S. General Services Administration (GSA)
 Security Level: Email, Account Authentication
 (None)

Signature



Signature Adoption: Pre-selected Style
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Status

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Agent Delivery Events

Status

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Intermediary Delivery Events

Status

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Certified Delivery Events

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Witness Events

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Notary Events

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